

Wider Devon Sustainability and Transformation Plan

Acute Services Review Stakeholder Briefing: Issue 2

March 2017

Introduction

Devon's Acute Services Review (ASR) was announced on 4 November 2016, when the final draft of the five-year Wider-Devon Sustainability and Transformation Plan was published. The detailed case for change is set out in the document *Services not Structures*, (available via the following links on the websites of [NEW Devon CCG](#) and [South Devon and Torbay CCG](#)). The first newsletter was issued in February 2017.

Phase 1 Reviews of acute and specialist services - clinical workshops

Between December and March, clinicians have been holding workshops for the three agreed priority workstreams of stroke, maternity, neonatology and paediatrics, and urgent & emergency care. The workshops provide a forum to discuss current service standards, best practice service standards (national clinical guidelines) and any issues affecting the quality and sustainability of existing services. Each of the three reviews includes a number of patient representatives, recruited by Healthwatch, who have lived experience of the service being reviewed, making sure that the patient perspective informs these discussions. This work will continue into April and good progress is being made, as summarised below.

Stroke services

Three workshops have already taken place and a fourth will take place in April. There is a clear case for change as workforce challenges are making it difficult to keep pace with best practice standards and to sustain the current model of care across Devon. The aim is to address this by developing network arrangements that:

- create a greater focus on education and prevention
- give patients timely access to evidence-based acute care following a suspected stroke
- provide effective rehabilitation support as close to home as possible.

Maternity, neonatology and paediatrics

Four workshops have now taken place. The case for change is based on staffing shortages in all specialties and professions, with a particular challenge in having enough doctors to provide the level of clinical expertise required for 24/7 care. This is leading to an over-reliance on agency staff and there are fewer junior doctors in training available, so these challenges will only increase if change is not made. The aim is to address these challenges whilst also:

- enabling safe services for our whole population - particularly for the most complex patients cared for in our Maternity and Paediatric services

- providing better links between sites and services and more integrated care
- improving safe choices for maternity care – home births, midwifery-led care and consultant provided care.

Urgent and emergency care

Three workshops have taken place and participants have reviewed a number of models from around the world. Again, the case for change is the challenge of critical staffing shortages and the difficulty of maintaining safe, resilient services 24/7. Stretched junior and middle-grade doctors are not able to spend as much time in training as they should, and there are not enough nurses or therapists to cover staffing rotas. The aim of this review is to:

- provide safe and effective 7-day urgent and emergency care services for our population
- ensure that people who can be appropriately and better managed or supported in alternative care environments do not end up in ED

At this stage there are no agreed proposals for changes to the configuration of any of the above services in Devon.

Vulnerable acute services

Reviews are also underway to tackle the challenges in a number of specialties listed below, where one or more of the hospitals in Devon are experiencing difficulties in providing the resilient, effective and timely specialist care our patients need. Resolving these challenges may require networks of care and different ways of working across our hospitals and clinical teams. These reviews are ongoing and will follow a similar process, but at smaller scale, to that of the three major service reviews in the previous section.

The 'vulnerable' services being reviewed are:

- Ear Nose and Throat Services
- Breast services
- Histopathology
- Dermatology
- Neurology
- Interventional Radiology
- Interventional Cardiology
- Vascular Services

At this stage there are no agreed proposals for changes to the configuration of any of the above services in Devon.

Engagement events

In parallel with the work underway in the service reviews, the NHS in Devon is now seeking people's views on what is important to them when it comes to making decisions about how we change services for the future. We are holding 12 public workshops across Devon during March. Healthwatch are again supporting us by providing independent chairs. Feedback gained from these events will inform the criteria used to develop the best options for the

future model of care in these service areas. These criteria include workforce resilience, affordability and achievement of best practice standards of care. If any significant service change is proposed, we will carry out a detailed public consultation.

The full list of meetings is shown below. A summary of feedback from these events will be included in the next stakeholder update.

Date	Time	Meeting venue
Monday 6 March	10:30 - 12:30	New Hall, Barrington Street, Tiverton, EX16 6QP
Tuesday 7 March	14:30 - 16:30	Lantern Centre - The Great Hall, 49 High Street, Ilfracombe, EX34 9QB
Wednesday 8 March	18:00 - 20:00	Stucley Dining Hall, Bideford College, Abbotsham Road, Bideford, EX39 3AR
Thursday 9 March	16:00 - 18:00	Community College, Main Hall, Westville Building, Balkwill Road, Kingsbridge, TQ7 1PL
Friday 10 March	14:30 - 16:30	Town Hall, New Road, Callington, PL17 7BD
Monday 13 March	18:00 - 20:00	The Canteen, The King's School, Cadhay Lane, Ottery St Mary, EX11 1RA
Tuesday 14 March	18:30 - 20:30	Civic Hall, High Street, Totnes, TQ9 5SF
Friday 17 March	11:30 - 13:30	Stanbury Hall, Petroc, North Devon Campus, Old Sticklepath Hill, Barnstaple, EX31 2BQ
Monday 20 March	18:30 - 20:30	Exeter Corn Exchange, Market Street, Exeter, EX1 1BW
Tuesday 21 March	10:00 - 12:00	The Avenue Methodist and URC Church, The Avenue, Newton Abbot, TQ12 2BY
Wednesday 22 March	10:30 - 12:30	Guildhall, Armada Way, Plymouth, PL1 2AA
Friday 24 March	14:30 - 16:30	Preston Baptist Church, Old Torquay Road, Paignton, TQ3 2RB

Please register to guarantee your place

Call 01392 267 642 or email d-ccg.CorporateServices@nhs.net

If there is sufficient demand, further meetings may be organised

Next update: April 2017

This briefing is sent to all identified stakeholders across Devon and will be cascaded through partner organisations. If you would like to receive these briefings directly please contact us and we will add you to our mailing list.

Wider-Devon STP partners

All NHS providers in Devon

Two Clinical Commissioning Groups

Northern, Eastern and Western Devon
South Devon and Torbay

Livewell SouthWest
Devon County Council
Plymouth City Council
Torbay District Council

160 GP practices
Virgin Care
Healthwatch (Devon, Plymouth and
Torbay)

The NHS in Devon understands its need to meet all relevant statutory obligations when undertaking a change programme and nothing in this document should be taken to commit the NHS to a particular decision without proper consideration of those obligations.